



# Levels of Service

Monthly rates for memory care include a monthly Basic Service Plan and Personal Service Plan.\*

## I. Basic Service Plan

The Basic Service Plan provides private or companion accommodations, services, amenities and our innovative Life Enrichment Activity Program™ (LEAP) for residents requiring memory care. A one-time administrative fee is required upon admission.

## II. Personal Service Plan

The Personal Service Plan includes additional assistance tailored to the needs of each resident. The level of Personal Service is determined through a personal assessment conducted by our experienced staff along with the resident and responsible party.

- **Level 1** includes supervision, minimal assistance with activities of daily living, special dietary menus and medication administration.
- **Level 2** offers the service of Personal Service Level 1, plus moderate physical assistance with activities of daily living such as personal hygiene, daytime incontinence care and products.
- **Level 3** provides the services of Personal Service Levels 1 and 2, as well as complete incontinence care and products.
- **Level 4** offers the services of Personal Service levels 1, 2 and 3 and maximum physical assistance with activities of daily living, such as eating and mobility.

\* Rates are subject to change. Call 760-324-4604 for updated information on our rates and service plans.